



ServiceLink Valuations Client Profile

Thank you for choosing ServiceLink!

Please fill out all required fields below and return to CRSTeam7126@servicelinkfnf.com upon completion. You will receive confirmation upon set up within 24 hours and may begin placing orders on our website at www.elendersolutions.com with username and password provided.

If you have any questions, please contact us at 1-866-260-5239.

Account Holders:

Name	Email	Phone Number	Title

Each account will be set up to order the below products:

1004d Appraisal Update	FHA 1004	FHA 1025	FHA 1073	FHA 1075
FHA 1004d	Field Review 2000	FNMA 1004	FNMA 1004c	FNMA 1025
FNMA 1073	FNMA 2055	FNMA 2075	FNMA 2090	Land Only
216 OIS	1007 RS	USDA 1004	USDA 1073	Upgrade to FHA

Additional Products Needed (Please list):

All reports will be delivered with Lender/Client Name/Address: Impac Mortgage, 19500 Jamboree Rd, Irvine, CA 92612.

All reports will be delivered back to account holder placing order and to the website.

****Upon order placement, a link will be sent to account holder to process credit card payment. This link cannot be forwarded for security purposes – please provide payment information on secure site and orders will be processed promptly upon receipt.**



ServiceLink Contact Sheet

ServiceLink, A Black Knight Company is dedicated to offering the very best service on every transaction.

We encourage you to please contact us using the information below.

We look forward to serving you!



Impac Mortgage CS Team – ServiceLink, A Black Knight Company		
Impac Mortgage	Email: crsteam7126@servicelinkfnf.com Phone: 1.800.593.5821	
Dawn Dripps	dawn.dripps@bkfs.com	Ext. 62353
Joe Passante	joe.passante@bkfs.com	Ext. 62233
Dan Covington	dan.covington@bkfs.com	Ext. 61184
Management Escalation		
Erin Reed-Esser	erin.reed@bkfs.com	412.776.1143
Greg Durban, AVP	greg.durban@bkfs.com	412.776.2066
Kate Rice, VP	krice@bkfs.com	412.299.4312
Kirsten Harken – Sales Executive	kirsten.harken@bkfs.com	714.323.4660

	Conventional FNMA Interior						Conventional FNMA Exterior		
	Tier 1	Tier 2	Tier 3	Tier 1	Tier 2	Tier 3	Tier 1	Tier 2	Tier 3
	1004 URAR / 1073 Condo	1004 URAR / 1073 Condo	1004 URAR / 1073 Condo	1025 Multi Family	1025 Multi Family	1025 Multi Family	2055 URAR / 1075 Condo	2055 URAR / 1075 Condo	2055 URAR / 1075 Condo
Alabama	\$520	\$585	\$745	\$695	\$765	\$790	\$395	\$445	\$500
Arkansas	\$590	\$665	\$745	\$820	\$920	Quote	\$460	\$515	\$580
Arizona	\$480	\$655	\$745	\$725	\$765	\$790	\$350	\$365	\$410
California	\$455	\$550	\$670	\$730	\$790	\$790	\$310	\$340	\$380
Colorado	\$510	\$715	\$965	\$790	\$890	\$1,000	\$395	\$445	\$500
Connecticut	\$485	\$665	\$870	\$735	\$765	\$790	\$375	\$420	\$470
Washington D.C.	\$530	\$600	\$845	\$805	\$850	\$1,015	\$370	\$380	\$410
Delaware	\$575	\$585	\$745	\$945	Quote	Quote	\$450	\$505	\$570
Florida	\$400	\$530	\$760	\$600	\$765	\$790	\$295	\$295	\$315
Georgia	\$455	\$570	\$745	\$645	\$765	\$790	\$355	\$365	\$410
Iowa	\$575	\$585	\$745	\$765	\$765	\$790	\$470	\$530	\$595
Idaho	\$500	\$585	\$745	\$790	\$890	\$1,000	\$400	\$450	\$505
Illinois	\$455	\$540	\$715	\$635	\$765	\$790	\$320	\$360	\$410
Indiana	\$520	\$585	\$745	\$695	\$765	\$790	\$385	\$435	\$485
Kansas	\$535	\$585	\$745	\$745	\$765	\$790	\$425	\$480	\$535
Kentucky	\$520	\$585	\$745	\$715	\$765	\$790	\$415	\$465	\$525
Louisiana	\$550	\$635	\$745	\$685	\$765	\$790	\$405	\$455	\$510
Massachusetts	\$490	\$585	\$740	\$710	\$765	\$790	\$360	\$365	\$410
Maryland	\$475	\$670	\$830	\$760	\$765	\$790	\$360	\$365	\$410
Maine	\$610	\$685	\$745	\$850	\$955	Quote	\$420	\$470	\$530
Michigan	\$475	\$630	\$745	\$725	\$765	\$790	\$350	\$365	\$410
Minnesota	\$515	\$840	\$650	\$700	\$765	\$790	\$420	\$470	\$530
Missouri	\$465	\$585	\$745	\$685	\$765	\$790	\$370	\$415	\$465
Mississippi	\$485	\$585	\$745	\$695	\$765	\$790	\$360	\$365	\$410
Montana	\$755	\$850	\$955	\$695	\$765	\$790	\$545	\$615	\$690
North Carolina	\$530	\$620	\$745	\$815	\$915	Quote	\$390	\$440	\$490
North Dakota	\$770	\$865	\$975	\$695	\$765	\$790	\$660	\$740	\$835
Nebraska	\$615	\$690	\$745	\$695	\$765	\$790	\$475	\$535	\$600
New Hampshire	\$480	\$585	\$745	\$710	\$765	\$790	\$355	\$365	\$410
New Jersey	\$480	\$645	\$860	\$690	\$765	\$790	\$355	\$395	\$440
New Mexico	\$525	\$585	\$745	\$890	\$1,000	Quote	\$440	\$495	\$555
Nevada	\$400	\$685	\$745	\$730	\$765	\$790	\$290	\$365	\$410
New York	\$450	\$550	\$750	\$655	\$740	\$785	\$300	\$345	\$420
Ohio	\$475	\$520	\$745	\$675	\$765	\$790	\$365	\$365	\$410
Oklahoma	\$530	\$585	\$745	\$690	\$765	\$790	\$425	\$480	\$535
Oregon	\$575	\$740	\$745	\$840	\$945	Quote	\$425	\$480	\$535
Pennsylvania	\$515	\$640	\$745	\$770	\$865	\$975	\$385	\$435	\$485
Rhode Island	\$400	\$585	\$745	\$655	\$765	\$790	\$305	\$365	\$410
South Carolina	\$465	\$560	\$745	\$710	\$765	\$790	\$375	\$420	\$470
South Dakota	\$630	\$710	\$745	\$695	\$765	\$790	\$480	\$540	\$605
Tennessee	\$505	\$725	\$745	\$750	\$765	\$790	\$395	\$445	\$500
Texas	\$495	\$675	\$1,010	\$740	\$765	\$790	\$395	\$440	\$500
Utah	\$500	\$710	\$745	\$810	\$910	Quote	\$375	\$420	\$470
Virginia	\$500	\$590	\$695	\$715	\$765	\$790	\$370	\$405	\$410
Vermont	\$655	\$735	\$745	\$695	\$765	\$790	\$545	\$615	\$690
Washington	\$545	\$665	\$745	\$805	\$905	\$1,015	\$400	\$415	\$505
Wisconsin	\$510	\$655	\$745	\$720	\$765	\$790	\$410	\$460	\$515
West Virginia	\$625	\$705	\$745	\$695	\$765	\$790	\$485	\$545	\$610
Wyoming	\$765	\$860	\$965	\$695	\$765	\$790	\$565	\$635	\$715

Additional Products & Services	Fee
Manufactured Home 1004C	+ \$85
Co-Op	+ \$100
Land Only Appraisals (Same as 1004 URAR)	No Add'l
Desktop Value Report (Nationwide Fee)	\$115
*Desktop Value Report (AK/HI)	\$230
Partial Release	+ \$150
Property Inspection Exterior 2075	\$175
Disaster Inspection Report	\$150
Additional FHA Products	Fee
FHA Single Family / Condo (Interior or Exterior)	+ \$50
FHA Multi-Family / Co-Op	+ \$75
FHA Final Inspection / CIR-92051 form	\$150
Additional USDA Products	Fee
USDA Single Family / Condo (Interior or Exterior)	+ \$125
USDA Multi-Family / Co-Op	Quote
Ancillary / Supplemental Products	Fee
Appraisal Update	\$175
Final Inspection	\$150
Operating Income Statement (216 form)	\$125
Comparable Rent Schedule (1007 form)	\$125
FHA Conversion (Conventional to FHA)	\$150
Review Products	Fee
Field Review (*Compare to 1004 URAR)	- \$75
Comprehensive Desk Review	- \$200
Pricing Tier Estimate of Value Range	Tier Name
\$1 to \$1 million	Tier 1
\$1,000,001 to \$2 million	Tier 2
\$2,000,001 to \$4 million	Tier 3
Greater than \$4 million (Quote Only)	Tier 4
ServiceLink Cancellation Policy	<ul style="list-style-type: none"> • No charge will be applied to any order cancelled before a scheduled inspection. • Any order cancelled after a scheduled inspection will be subject to a fee of 50% of the original fee. • Any order cancelled after the delivery of the product will be subject to payment of the full fee.
Rules & Use of Pricing Structure	<ul style="list-style-type: none"> • All additions and subtractions are to be applied to the product's conventional (FNMA) counterpart unless otherwise noted. • Complex properties are to be completed on a per quote basis. • Additional products may be added to this pricing structure upon request, however, any product or service completed by ServiceLink that is not contained on this pricing structure is to be completed on a per quote basis. • Orders in Alaska, Hawaii, U.S. Virgin Islands, or any locale not listed herein are to be completed on a per quote basis.